



Firmware Update Procedure for TX-NR807

We are pleased to offer this firmware update for the best possible performance of your AV Receiver.

A firmware update is now available through the Network connection on the TX-NR807. This update will address the following items:

1. New Windows 7 compatibility, adds “Play to” function for Audio streaming from PC running Windows 7 (Oct 2009 release date).
2. Improved picture quality for iPod/iPhone through UP-A1.

We hope you enjoy the improved functionality this update provides to your AV Receiver.

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Firmware Update Procedure

TX-NR807 allows you to update firmware using Network connection on rear panel.

Notice:

1. Make sure your AV receiver and TV are turned on and Ethernet cable is connected to rear panel of the AV receiver.
2. Never unplug or turn off the AV receiver during updating process.
3. It will take 15 to 25 minutes to update the firmware.
4. The AV receiver will retain all your settings after update is finished.

Step1:

Push [RECEIVER] followed by [SETUP] on the remote controller.

Main menu will be displayed on TV screen.

Step2:

Go to “7. Hardware Setup” menu.

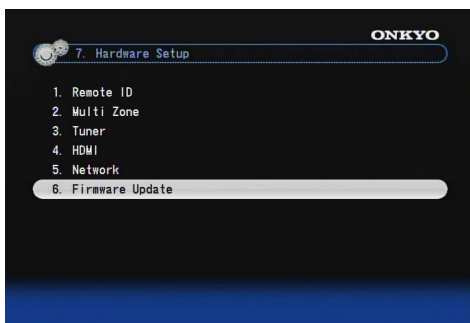


Step3:

Go to “7-6. Firmware Update” menu.

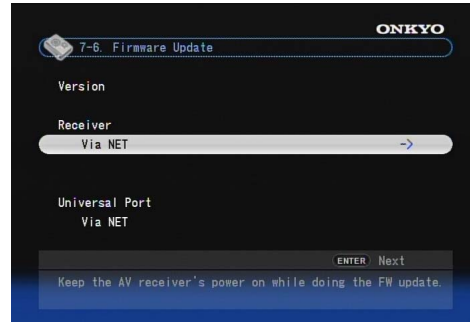
Note that the Firmware Update option will be grayed out for 30 seconds after AV receiver is turned on.

Please wait.



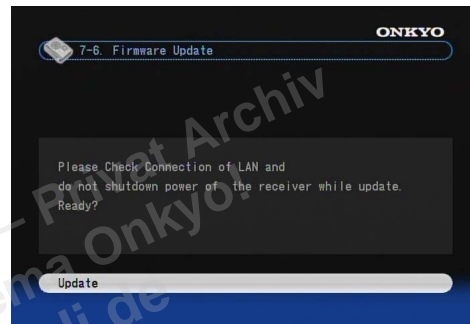
Step4:

Select “Via NET” and push [ENTER].



Step5:

Select “Update” and push [ENTER].



Updating will begin.

Step6:

After about 15 to 25 minutes, message “OK:Sum = *****” appears on the front display of the AV receiver, indicating that the update has been completed. (Alpha-numeric characters on the front display are denoted by asterisks.)



Step7:

Using the [ON/STANDBY] button on the front panel, turn off and on the AV receiver.

Do not use the [ON] or [STANDBY] button on the remote controller.

Congratulations!! Now you have the latest firmware on your Onkyo AV receiver.

(Go to the next page for troubleshooting.)

Troubleshooting

Case1:

If “No Update” is displayed on the front display of the AV receiver as below, the firmware has already been updated. You do not need to do anything further.



Case2:

If an error occurs, “Error!! *-**” is displayed on the front display of the AV receiver. (Alpha-numeric characters on the front display are denoted by asterisks.) The example below is displaying error code 0-10. See the following table and take appropriate action.



Errors during update via Network

Error Code	Description
*-10, *-20	Ethernet cable is not detected. Connect the cable properly. See the instruction manual for the network connection.
*-11, *-13, *-21, *-28	Internet connection error. Check the following items: <ul style="list-style-type: none">• Make sure IP address, subnet mask, gateway address, and DNS server are configured properly.• Make sure the router is turned on.• Make sure the AV receiver and the router are connected with Ethernet cable.• Make sure the setup configuration of the router is set properly. See the instruction manual of the router.• If your network allows only one client connection and there is any other device already connected, the AV receiver cannot access the network. Consult your Internet Service Provider (ISP).• If your modem does not function as a router, you will need a router. Depending on your network, you may need to configure the proxy server if needed. See the document provided by your ISP. If you still cannot access the Internet, DNS or proxy server may be temporarily down. Contact your ISP.
Others	Retry the update procedure from the beginning. If the error persists, please contact Onkyo Support (indicated at the end of this page) and provide the error code.

Case3:

If you do not have a wired connection to the network, please contact below.

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Please contact an ONKYO distributor referring to Onkyo SUPPORT site.

<http://www.intl.onkyo.com/support/local_support/index.html>

